

Hervey Bay Community Access Association Inc is a government funded, community agency founded in 1996, to assist persons with disabilities to access activities of their choice in a way that promotes friendships, skill development, participation and independence.



Hervey Bay Community Access Assoc. supports people with a wide range of disabilities as defined by the Disability Services Act 2006.



Our Mission

Is to **enhance abilities**, to **encourage independence** through participation in the community by effectively **supporting individuals and families** through a flexible service.



Our Vision

Hervey Bay Community Access will be a professional organisation, which is, recognised as a leader in community access services by the quality of individual support delivered.



SERVICES PROVIDED

Access to community based activities, social events, functions etc.

Support to develop, enhance and maintain social networks and friendships.

Assisting people with skill development in specific areas depending on client needs and expressed aspirations.

Developing, enhancing and maintaining skills in relation to communication.

To encourage and enhance independence, self confidence and self esteem.

Capacity to provide emergency response services.

Hervey Bay Community Access Association Inc. is committed to providing a Best Practice service, which continually strives to develop quality support options with and for people who have a diverse range of disabilities and support requirements.



We strive to address all relevant issues promptly concerning:
Individual needs.

Decision making and choice.

Participation and integration.

Valued status.

Complaints and disputes.

Service Access.

Privacy, dignity and confidentiality.

Service agreement.

Cultural diversity.

Family involvement.

Availability of staff.

POLICIES AND PROCEDURES

HBCAA has its own detailed Policies and Procedures Manual, to ensure that we deliver consistent, high quality, transparent service. The Policies and Procedures align with the Disability Services Act 2006 and the Service Standards.

You are welcome to contact us at anytime to discuss your support. It is

your support

so it remains

your choice.

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Location:

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HERVEY BAY COMMUNITY ACCESS ASSOC INC



“To boldly go where everyone else goes”

INFORMATION BROCHURE

For further information contact
our manager
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